

Options EHS Health, Safety, and Ethics in the Health Environment

Scope and Sequence

Unit Lesson

Objectives

KEY SYSTEMS THAT AFFECT THE QUALITY OF HEALTH CARE

The US Healthcare Delivery System

Describe the issues that make modern healthcare delivery in the US complex and expensive.

Healthcare Facility Ownership

Explain the differences between for-profit, not-for-profit, public, proprietary, voluntary, and teaching hospitals.

Healthcare Facilities: Organization and Structure

Identify the difference between inpatient and outpatient care and the types of facilities that are typical in these two categories of care.

Regulating Healthcare: Licensure and Accreditation

Identify licensure and accreditation agencies in US health care, such as The Joint Commission.

Healthcare Professionals

Identify the many healthcare providers and support staff roles in health care.

Health Insurance: Private and Public

Describe the difference between private and public health insurance.

Continuum of Care

Describe the concept of continuum of care.

Quality Care Initiatives

Explain how systems theory provided a foundation for healthcare quality.

Identify the process used for continuous quality improvement.

Describe performance improvement.

Unit Lesson**Objectives**

Discuss the organization and people responsible for developing and certifying quality.

Technology in Healthcare

Identify how technology is used in health care and the benefits of each type of technology.

Project: The Business of Healthcare

Seek a healthcare provider by navigating a health insurance website when provided policy details. Describe the healthcare professionals encountered and explain follow-up care.

Test

ETHICAL AND LEGAL RESPONSIBILITIES

Introduction to Healthcare Ethics

Identify the basic principles of ethics in health care.

Consent

Describe the different types of healthcare consent.

End-of-Life Issues

Describe common end-of-life issues that require ethical decision-making.

Ethical Decision Making

Describe a process for ethical decision making in difficult healthcare cases.

Legal Issues in Healthcare

Identify the basic legal principles observed in health care.

HIPAA

Describe the purpose of HIPAA and differentiate between the privacy rule and the security rule.

Protected Health Information (PHI)

Unit Lesson**Objectives**

Define protected health information (PHI).

Privacy and Confidentiality

Differentiate between privacy and confidentiality of client health information.

Risk Management

Describe the practice of risk management in health care.

Test

HEALTH: SAFETY, MAINTENANCE, AND THE ENVIRONMENT

Regulations

Identify regulations and organizations that affect healthcare organizations.

Infection Control

Describe practices followed to prevent infection in healthcare facilities.

Universal Precautions

Describe the purpose and use of universal precautions.

Personal Safety Practices

Identify standard precautions and other personal safety practices in the healthcare environment.

Environmental Safety

Identify environmental safety concepts for the healthcare environment.

Safety Hazards

Identify common safety hazards in the healthcare environment and the procedures to ensure safety.

Emergency Procedures and Protocols

Discuss emergency procedures in the healthcare environment.

Unit Lesson**Objectives**

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LEADERSHIP AND TEAMWORK

Leadership Skills

Identify the skills needed to be a successful leader.

Management

Describe each of the functions of management.

Teamwork

Describe the importance of teamwork in the healthcare environment.

Verbal and Nonverbal
Communication

Differentiate between verbal and nonverbal communication.

Working With People of Diverse
Backgrounds

Describe diversity and the need to understand differences in others to successfully work in the healthcare environment.

Systems Theory in the
Healthcare Environment

Describe systems theory and how it can contribute to quality care.

Managing Change

Describe actions for successfully managing change.

Performance Improvement

Describe the process for performance improvement in health care.

Communication Strategies Using
Technology

Unit Lesson**Objectives**

Identify how technology has changed communication strategies in health care.

Test

ACADEMIC AND TECHNICAL SKILLS

Conducting Research

Describe how and why healthcare personnel may need to conduct research.

Math Review 1

Describe ways that healthcare professionals need to use math skills.

Math Review 2

Describe ways that healthcare professionals need to use statistical skills.

Information Technology

Describe the purpose of Microsoft Office skills within the healthcare environment and examples of how each application might be used by staff.

Data Analytics

Analyze healthcare data for administrative and clinical purposes.

Oral Communications and Active Listening

Identify successful oral communication and active listening skills and why they are important for healthcare professionals.

Written Communications

Describe the characteristics of a professional email and memo appropriate for a work scenario that reflects proper format and style.

Public Relations and Customer Service

Describe excellent public relations and customer service skills and why they are important skills for the healthcare worker.

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CAREERS IN HEALTHCARE, EMPLOYABILITY, AND CAREER DEVELOPMENT

The Healthcare Job Market

Describe the growth and future of the healthcare job market.

Physicians and Nurses

Describe the physician and nursing professions, including salary and employment outlook for each.

Allied Health Specialties

Describe characteristics of allied health specialties.

Professionalism

Identify the characteristics that are identified as professional behavior.

END OF COURSE REVIEW & EXAM

End of Course Review

Course Final Exam