

Other Questions

To have questions added to this list. Please email bhodgson@fernridge.k12.or.us

How do I access my voicemail from home?

- Dial 541-935-2253
- Once the call is answered and the pre-recorded message starts hit *
- The system will prompt you to enter your mailbox number (this is your extension)
- Enter your passcode (the same one you would use if you were checking your voicemail from your a school phone)

I need to reset my google account password, what do I do?

- Contact the helpdesk via email helpdesk@fernridge.k12.or.us
- Contact the helpdesk via phone: 541-935-2253
 - Use option 7 or dial 1234 when the outgoing message is playing
 - Leave your call back number and and best times for a callback

Seeking financial assistance during this time? Here are some resources that may be able to help:

- **Utilities:** Electric, water, gas and phone utility companies are offering varying levels of assistance to help people impacted by the coronavirus outbreak. Utility providers offering financial assistance, less expensive services, or extra services at low or no-cost include:
 - [Eugene Water & Electric Board](#) (EWEB)
 - [Springfield Utility Board](#) (SUB)
 - [Emerald People's Utility District](#) (EPUD)
 - [NW Natural Gas](#)
 - [Comcast Internet Essentials](#) (free or low-cost internet access)
 - [CenturyLink](#), [Verizon](#), [T-Mobile](#), [Sprint](#), [AT&T](#), and others
- **Unemployment benefits:** If you've lost your job, you may be eligible for financial benefits.
 - [Oregon Employment Department](#)
- **Emergency assistance:** Numerous community organizations may be able to help if you're unable to pay the rent, require emergency shelter or are in need of clothing or other essential goods.
 - [Lane County list of emergency assistance providers](#)